FAQs | USB Flash Drive

How to Use the Flash Drive (PC)

• Insert the flash drive into the USB port on your computer.
• Wait for your computer to detect the drive.
• Your computer will display an autoplay prompt. Choose "Open folder to view files."
• If the prompt does not pop up, go to My Computer and select the flash drive from the list of drives. Double click "PC Viewer.exe" to launch the program.

How to Use the Flash Drive (Mac)

• Insert the flash drive into the USB port ( ) on your computer.
• Wait for your computer to detect the drive.
• Go to the Finder, and find the flash drive in the list of drives. Double click "MacViewer.app" to launch the program.

Troubleshooting

If the program is not playing, try upgrading to the latest version of QuickTime (http://support.apple.com/downloads/#quicktime).

Minimum Requirements:

Windows: Windows 7 or higher
USB 2.0 or higher

Mac: OS 10.7 or higher
USB 2.0 or higher

How Your USB Works:

Your program will only play from the USB drive. The drive can be plugged into any machine and then be played. The file is encrypted and will only play off of the USB drive using the proprietary player built in to the USB drive.